Welcome to the first edition of TGI Connect's monthly update.

### New Feature - Customer Live Link





#### Learn More

TGI Connect's Customer Live Link is designed to help transportation companies elevate their customer service by giving your customers visibility into their shipments with a dedicated access link from TGI's My Connect Manager (MCM) software. This innovative solution not only enhances the customer experience but also streamlines logistics operations.





## Step up to the next level of customer service

Our blog discusses how accurate satellite data and live visibility can make your customers very happy.



# How Berry & Smith automates with Customer Live Link

Dorothy Vankoughnett talks about how she saves time and increases customer satisfaction in our case study

## **Updated MCM Features:**

Here are the latest upgrades designed to streamline and enhance your experience with our product. These features are based on direct user feedback and aim to drive customer satisfaction.

- Multi-selection in map filters and a toggle for assets andlandmarks
- Default country enhancement
- Map filter enhancement
- Low battery report added feature
- Added sensor information to yard check and reports
- Enlarged arrows in asset history

Reach out to your Account Manager for more details!





