MCM Plus Updates

Each month we introduce exciting and useful new features - many suggested by our customers. Follow along each month for the latest updates.

- **MCM Single Sign-On (SSO):** Enterprise accounts can now access MCM Plus through a single secure login. This streamlines user management and strengthens security, reducing password fatigue for large teams and makes access easier to control.

- **Nested Landmarks:** Users can now layer multiple geofences within the same physical area and control how the system interprets activity when those boundaries overlap. This improves location accuracy and reduces false alerts, giving operational teams greater control when tracking trailer assets across complex yards and regions.

Managed Services
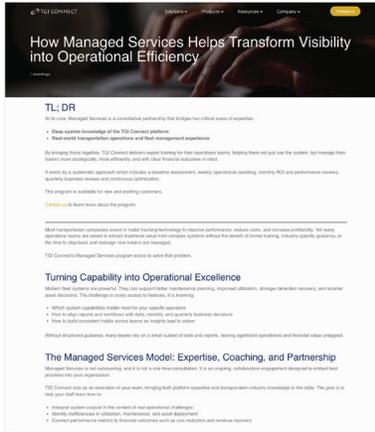### Turning Visibility into Operational Efficiency

Learn more

We introduced our new Managed Services program, a strategic approach to help transportation companies turn their trailer tracking data into measurable operational and financial results.

Our Managed Services coordinator works directly with your operations team to improve utilization, reduce costs, strengthen maintenance planning, and unlock revenue opportunities without adding headcount. It is not outsourcing or a one-time consultation. It is an ongoing collaboration focused on continuous improvement.

What's Included:

- **Baseline Assessment:** Comprehensive review of current operations to establish clear performance and ROI benchmarks.
- **Ongoing Monitoring and Coaching:** Regular expert sessions to review system output, refine workflows, and build consistent reporting habits across teams.
- **Monthly Operational and ROI Reporting:** Management-level reviews focused on measurable cost savings, utilization gains, and revenue recovery opportunities.
- **Quarterly Business Reviews:** Strategic progress updates for senior leadership with long-term optimization recommendations.
- **Continuous Optimization:** As customer priorities and market conditions shift, the program adapts to keep insights aligned with your operational and financial goals.
- **Managed Services** is designed for transportation organizations that want to move beyond basic system usage and build lasting operational capability.

Managed Services Blog

[Read the Blog]

Featured Blog: How Managed Services Helps Transform Visibility Into Operational Efficiency

Our latest blog dives into how TGI Connects Managed Services converts trailer tracking data into actionable insights that drive stronger utilization, lower costs, and improved revenue capture.

The blog explains how Managed Services works with teams to identify underused features, improve asset utilization, reduce maintenance and operating costs, and connect performance metrics directly to revenue recovery opportunities such as detention billing and asset optimization.

You'll learn how the program combines deep platform expertise with real-world transportation experience to help fleets move beyond basic system usage and start driving financial impact.

Read how to unlock the full value of your trailer tracking investment.

Managed Services Literature

[Download PDF]

Updated Literature: Managed Services

Our latest brochure shows how TGI Connect Managed Services turns trailer tracking data into measurable operational and financial results.

It outlines a structured approach that starts with a baseline assessment and continues with ongoing coaching, monthly ROI reporting, and quarterly business reviews. The focus is clear: improve utilization, reduce maintenance and operating costs, and uncover revenue recovery opportunities such as detention billing and asset optimization.

You'll also see how a dedicated TGI expert works alongside your team to align workflows and build consistent performance habits.

Managed Services is designed to move fleets beyond basic system use and into long-term operational excellence.

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