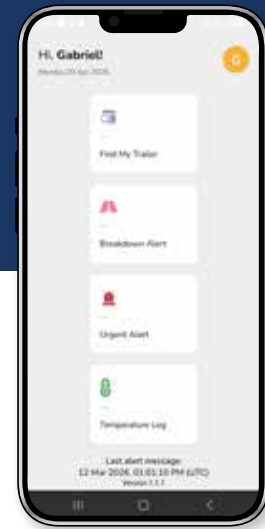


Driver Connect Mobile App



Driver Connect is a mobile app that helps drivers send critical alerts when cellular service is limited or unavailable. Using Bluetooth and your TGI satellite device, the app transmits messages over satellite so the office stays informed when it matters most.

Alert Messaging

Alerts are configured in the MCM platform and delivered via email. The app connects via Bluetooth to your TGI satellite device to send messages over satellite when cellular coverage is unreliable or unavailable.

Driver Urgent Alerts

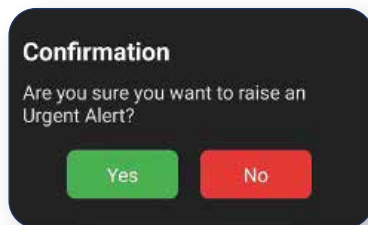


Drivers can send an Urgent Alert in seconds. The alert includes the driver's location and the time it was sent, helping notify the office quickly—even in remote areas.

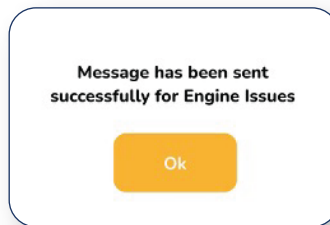


Breakdown Alerts

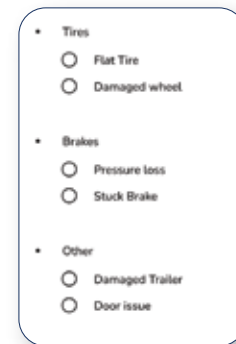
Drivers can report common issues using preset breakdown alerts, such as tires or brakes. Additional custom messages can be configured to match company workflows and speed up response.



Urgent Alert Confirmation



Breakdown Alert Confirmation



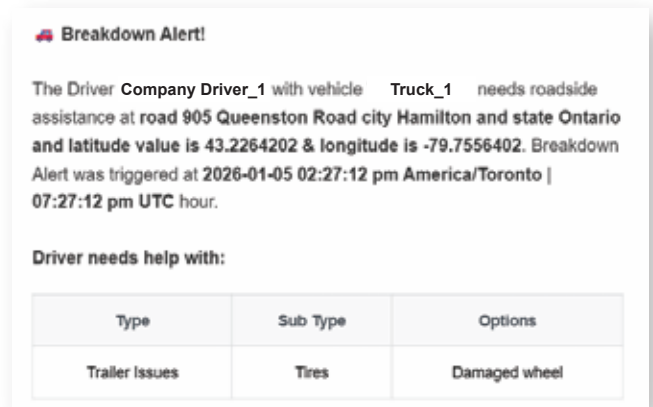
Configurable Breakdown Alerts

Who is the app for?

- Drivers operating in remote or low-coverage areas
- Fleets seeking a simple, reliable way to receive breakdown and urgent alerts
- Operations teams that need timely, actionable information

How Driver Connect Works

- 1. Alert Selection** - The driver selects the appropriate alert type—Urgent or Breakdown—directly within the mobile app.
- 2. Message Transmission** - The alert is sent using the best available network. When cellular coverage is limited or unavailable, the message is transmitted via satellite through the driver’s TGI satellite device.
- 3. Alert Delivery** - The company receives the alert by email, including the type of issue, location, and time sent.
- 4. Operational Response** - With clear, timely information, operations teams can quickly assess the situation and take action to support the driver.



Feature	Operational Benefit
Urgent Alerts	Provides immediate notification when driver assistance is needed
Breakdown Alerts	Enables faster identification of mechanical issues
Preset Breakdown Messages	Standardizes reporting for faster response to urgent situations
Customer Alert Messages	Aligns alerts with internal processes with up to 255 customizable messages
Satellite Network Messaging	Maintains communication beyond cellular coverage
Bluetooth Connectivity	Simple, low-effort connection to TGI satellite devices
Location & Time Stamping	Delivers critical context for faster decision-making
Email Alert Delivery	Ensures alerts reach operations teams reliably
Temperature Data Monitoring	Easy access to temperature data (requires Vizicube Smart Sensor)



Free for TGI Customers

Available on Android
Download the app today

